

BRIAN R. STRANGE (SBN 103252)  
*lacounsel@earthlink.net*  
GRETCHEN CARPENTER (SBN 180525)  
*gcarpenter@strangeandcarpenter.com*  
STRANGE & CARPENTER  
12100 Wilshire Blvd., Suite 1900  
Los Angeles, CA 90025  
Telephone: 310-207-5055  
Fax: 310-826-3210

RANDALL S. ROTHSCHILD (SBN 101301)  
*randy.rothschild@verizon.net*  
RANDALL S. ROTHSCHILD, APC  
12100 Wilshire Blvd., Suite 800  
Los Angeles, CA 90025  
Telephone: 310-806-9245  
Fax: 310-988-2723

Attorneys for Plaintiffs

**UNITED STATES DISTRICT COURT**  
**FOR THE NORTHERN DISTRICT OF CALIFORNIA**  
**SAN JOSE DIVISION**

VIVIAN FIORI ARIZA, ROGGIE  
TRUJILLO, PAMELA NEWPORT,  
ROBERT DEAN, AND RAUL REYES, on  
behalf of themselves and all others similarly  
situated,

Plaintiffs,

v.

DELL INC., a corporation; BANCTEC, INC.,  
a corporation; WORLDWIDE  
TECHSERVICES, LLC, an entity; DELL  
CATALOG SALES, L.P., an entity; DELL  
PRODUCTS, L.P., an entity; DELL  
MARKETING L.P., an entity; DELL  
MARKETING L.P., LLC, an entity; DELL  
MARKETING G.P., LLC, an entity; DELL  
USA, L.P., an entity; and DOES 1 Through  
10,

Defendants.

**Case No. C09 01518 JW**

**PLAINTIFFS' CONSOLIDATED  
RESPONSE TO OBJECTIONS TO  
FINAL APPROVAL OF CLASS  
ACTION SETTLEMENT AND  
REQUEST FOR ATTORNEYS' FEES**

**CLASS ACTION**

Date: March 21, 2011  
Time: 9:00 a.m.  
Courtroom: 8

Assigned to the Honorable James Ware,  
Courtroom 8

Action filed on April 7, 2009

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## 1 I. INTRODUCTION

2 After notice in newspapers across two states and extensive internet exposure, a mere three  
 3 objections (all by professional objectors) out of millions of class members speaks to the fairness of  
 4 this Settlement and fee request.<sup>1</sup> This highly positive response weighs strongly in favor of final  
 5 approval here. In re: Mego Financial Corp. Securities Litigation, 213 F.3d 454, 459 (9th Cir. 2000)  
 6 (low number of objectors and opt-outs supports trial court's finding that settlement was "fair,  
 7 adequate and reasonable"); Hanlon v. Chrysler Corp., 150 F.3d 1011, 1027 (9th Cir. 1998) (low opt-  
 8 outs provides "objective positive commentary as to its fairness").

9 The objections asserted here – ostensibly on behalf of class members by three well-known  
 10 professional objectors, attorneys Chalmers, Strong and Palmer – can quickly be dispensed with as  
 11 they have all previously been rejected by the courts, including this Court. For instance, Objectors  
 12 claim that the "structure" of the Settlement is somehow deficient due to the lack of a cy pres award  
 13 or minimum payment, and the fact that the agreement contains the commonly-used "clear-sailing"  
 14 attorneys' fee provision. But these identical objections were recently made in another case and  
 15 rejected by the court for lacking any support whatsoever. Cho v. Seagate Technology Holdings,  
 16 Inc., 177 Cal.App.4th 734, 743 (2009) ("[Objector] provides us no authority to support his  
 17 contention, and we have found none"). Indeed, this Court also recently rejected these same  
 18 objections when they were presented by attorney Palmer and others in The Nvidia GPU Litigation,  
 19 Case No. 08-04312 JW. Request for Judicial Notice ("RFJN"), Ex. A (objected to no minimum  
 20 payment or cy pres award and "illusory settlement benefits"); Johnson Obj., Dkt. No. 293  
 21 (reversion).

22 As the Seagate and the Nvidia matters attest, courts routinely approve settlements and  
 23 attorneys' fee awards in cases where no cy pres award or minimum payment is required, and where  
 24 the parties have negotiated for an amount of uncontested fees for court approval. As the courts point  
 25 out, such fee provisions provide defendants with certainty on their potential exposure and facilitate,  
 26 rather than hinder, settlement. In re: Consumer Privacy Cases, 175 Cal.App.4th 545, 553-54 (2009)

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27  
 28 <sup>1</sup> The fact that only 252 requests for opt-outs were received likewise speaks to the fairness  
 of the Settlement.

(clear-sailing provisions facilitate settlements, avoid conflicts of interests, and give defendants “a predictable measure of exposure of total monetary liability”). See also Williams v. MGM-Pathe Communications Co., 129 F.3d 1026, 1027 (9th Cir. 1997) (attorneys’ fees awarded pursuant to clear-sailing fee provision in settlement containing reversion and no minimum payment).

Further, the Settlement and fee request here were negotiated and “structured” with the assistance and careful guidance of retired California Supreme Court Justice Panelli and nationally respected mediator Antonio Piazza, both of whom have extensive experience in settling large class actions and both of whom filed declarations in support of the Settlement and fee award. Courts often look to mediator involvement to “independently confirm” that the settlement agreement and negotiated fee request are the product of arms-length negotiations, as such agreements are considered essentially private consensual agreements in this jurisdiction that will not be disturbed absent actual evidence of collusion or overreaching. See Hanlon, supra, 150 F.3d at 1027.

Significantly, none of the Objectors make any claim of collusiveness or argue that the settlement benefits are inadequate or unfair. Indeed, attorney Chalmers concedes the benefits are fair and that the injunctive relief is a separate and additional benefit to the Class. Chalmers Obj. at 2:8-17. Moreover, no Objector questions the appropriateness of the Release, the riskiness, difficulty, novelty and complexity of the litigation, or Class Counsel’s skill and competency in representing the Class. As a result, all of the factors allowing for a “presumption of fairness” to apply here have been met, as have all of the Ninth Circuit “fairness factors” courts typically consider in evaluating class action settlements. Hanlon, supra, 150 F.3d at 1026 (fairness factors described); National Rural Telecommunications Cooperative v. DIRECTV, Inc., 221 F.R.D. 523, 528 (C.D. Cal. 2004) (presumption of fairness applies if factors met).

Also significant is the fact that there is no challenge to the lodestar here. This is dispositive with respect to the attorneys’ fee request, as the lodestar is presumed reasonable; none of the so-called “structural” issues have any bearing whatsoever on a lodestar analysis, which focuses on the attorney time invested in the litigation. Fischel v. Equitable Life Assur. Society of U.S., 307 F.3d 997, 1006-07 (9th Cir. 2002) (strong presumption exists that lodestar “represents a reasonable fee”). Not only is the lodestar fully supported here, but attorney Chalmers himself acknowledges that Class

Counsel “have vigorously pursued the cases” and “undoubtedly spent the time in three different cases, particularly considering Dell’s vigorous defense.” Chalmers Obj. at 2:14-15; 7:7-9.

Likewise, there is no serious challenge to the reasonableness of the fee request based upon a percent of benefits analysis. Under the Ninth Circuit standard enunciated in Williams, *supra*, 129 F.3d at 1027, attorneys’ fees are awarded on the basis of the total funds made available to the class, whether claimed or not. This has been black-letter law in this Circuit since 1997, as even Objector Strong admits. RFJN, Ex. B (attorneys’ fees are based on total benefits made available to class by the settlement regardless if claimed or not claimed). As shown in Class Counsel’s Fee Application, the requested fees are well below the 25% benchmark used in this Circuit. To his credit, attorney Chalmers concedes that the settlement and attorneys’ fee award should be approved if the Williams standard applies here. Chalmers Obj. at 6:27- 7:8. Given that it clearly does, this is dispositive of the objections.

In addition to the other dispositive reasons discussed, procedural defects also bar the objections filed by attorneys Strong and Palmer. Attorney Chalmers is the only one who even attempted to comply with the evidentiary requirements of standing through his client’s declaration; attorneys Strong and Palmer failed to meet even this basic requirement. Further, attorney Strong did not even bother to file his objections before the deadline; as such they are untimely and waived. Given that his objections failed to even cite one California state or federal case to support his conclusory assertions, they are completely unsupported in any event.

In short, the objections lack merit at every level of analysis. They should be summarily overruled, and final approval of the Settlement and fee award granted.

## **II. CHALMERS’ OBJECTIONS LACK MERIT**

### **A. The Courts Have Already Rejected These Exact Same Objections**

Chalmers is recycling the identical objections he recently made in another case.<sup>2</sup> There, the California Court of Appeal rejected these objections, finding they lacked any legal support

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<sup>2</sup> Chalmers is a professional objector whose career is devoted to attacking class action settlements; he even runs a website soliciting objectors to aid in his cause. See Ex. B attached to Rothschild Decl., filed concurrently herewith. Here, Neil Scheiman attests that he was solicited by Chalmers to lend his name to Chalmers’ objections. Scheiman Decl., ¶¶ 3-5. As a result, these Objections will hereafter be referred to as “the Chalmers objections.”



1 whatsoever: “[Objector] provides us no authority to support his contention, and we have found  
 2 none.”<sup>3</sup> Cho v. Seagate Technology Holdings, Inc., 177 Cal.App.4th 734, 743 (2009). The court  
 3 also held that none of the “structural” issues Chalmers points to “alone or in combination” are  
 4 problematic. Id. at 743 (rejecting Chalmers’ claim that “inferences of collusion or unfairness” can  
 5 be “based upon the structure and terms of the agreement”). Notably, Chalmers failed to mention this  
 6 highly relevant case in his papers even though California law is strongly implicated here due to the  
 7 fact the Settlement Agreement was made under California law, and two of the three cases at issue  
 8 were brought under California law. See Settlement Agreement, Section V at ¶ 6; Fee Application  
 9 at 8, fn. 9.

10 Seagate involved a similar settlement as here where a claim needed to be made to obtain  
 11 benefits, there was no cy pres award, and any monies not claimed by class members remained with  
 12 the defendant. Further, the parties had negotiated for an amount of attorneys’ fees that class counsel  
 13 would seek and defendants would not oppose (a “clear-sailing provision”). As here, Chalmers  
 14 objected to the “lack of a minimal payment” as well as to the “structure” of the settlement and the  
 15 attorney fee provision, claiming, in practically the same language he uses here, that “the likelihood  
 16 of sufficient claims” for compensation from the settlement “is so low that the only way this  
 17 settlement can be fair to the class is with a minimum settlement amount which is distributed by cy  
 18 pres if not consumed by claims.” Seagate, supra, 177 Cal.App.4th at 744. The court rejected this  
 19 contention:

20 [The Objector] provides us no authority to support his contention, and we have found  
 21 none that compels the establishment of such a definite fund. Rather, courts have  
 22 approve settlements, like this one, where there is no definitive monetary obligation  
 23 imposed on a settling defendant. (Cites omitted.) We have no reason to question the  
 24 fairness of this settlement or inferred that it is the product of collusion just because  
 it does not require defendant to incur a minimum financial obligation. This is  
 especially so in light of the showing in support of other factors that bore upon the  
 trial court’s fairness determination. Id.

25 In supporting the settlement there, the Seagate court pointed to the same factors that are  
 26 present here, namely, that the settlement was achieved through arms-length negotiation through  
 27 mediation, the case had been vigorously litigated for years, class counsel (including Strange &

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28 <sup>3</sup> Chalmers brought the objections in Seagate in the name of his friend Klausner whom  
 Chalmers often uses for standing purposes to bring his objections. See RFJN, Ex. D.

1 Carpenter, who are also class counsel in this case)<sup>4</sup> was experienced, the number of class members  
 2 who objected or opted out was very small, and plaintiffs “face considerable risk in proceeding to  
 3 trial, and the class recovery is significant in light of that risk.” Id. at 744-45. **Significantly, it is**  
 4 **undisputed that all of these same favorable factors exist here.**

5 Moreover, rather than finding anything wrong with the “clear-sailing” attorneys’ fee  
 6 provision Chalmers objects to, the Seagate court looked favorably upon the fact that the attorneys’  
 7 fees were being paid in addition to the settlement benefits, unlike a traditional common fund  
 8 settlement in which any attorneys’ fees awarded lessen the recovery for the settlement class. In  
 9 addition, the court noted that the attorneys’ fee request still had to be approved by the court as  
 10 reasonable, so Chalmers’ objections regarding “overreaching” simply lacked merit. Id. at 744.

11 Another recently published California case Objectors ignore, In re Consumer Privacy Cases,  
 12 175 Cal.App.4th 545, 553-54 (2009), is also instructive. There the court examined in detail whether  
 13 there is anything “structurally improper” with clear-sailing fee provisions. The court found there  
 14 was not, that they were commonly and properly used, and recognized as proper by the Manual for  
 15 Complex Litigation, as well as by the courts throughout California and the Ninth Circuit. Consumer  
 16 Privacy Cases, supra, 175 Cal.App.4th at 553 (commentators have agreed that such attorneys’ fee  
 17 provisions are proper). As the court stated:

18 This practice [of using clear-sailing provisions] serves to facilitate settlements and  
 19 avoids a conflict, and yet it gives the defendant a predictable measure of exposure  
 20 of total monetary liability for the judgment and fees in a case. To the extent it  
 21 facilitates completion of settlements, this practice should not be discouraged.

22 Id. at 553 (citing 4 Newberg on Class Actions, § 15:34 at 112). The alternative to these negotiated  
 23 provisions, according to the court, is to have the court determine fees out of the total cash benefits  
 24 afforded the class which then puts the attorneys and class members in a conflict of interest situation  
 25 as every dollar going towards attorneys’ fees is a dollar taken away from the class. Consumer  
 26 Privacy Cases, supra, 175 Cal.App.4th at 554.

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27 <sup>4</sup> Notably, this is now the second time Chalmers has filed objections to a settlement where  
 28 Strange & Carpenter has been class counsel, the Seagate matter being the other one. In addition,  
 Chalmers has previously filed an objection to a settlement involving Strange & Carpenter’s co-  
 counsel in the Seagate matter, Gutride Safier LLP.

1 In another important consumer class action, Wershba v. Apple Computer, Inc., 91  
 2 Cal.App.4th 224 (2001), the court approved the settlement, rejecting all objections that the  
 3 settlement was unfair due to an anticipated low coupon redemption rate. It also rejected claims that  
 4 final approval should be delayed until the end of the claims period so that actual redemption rates  
 5 could be known, holding no such evidence was needed in awarding fees or approving the settlement.  
 6 Id. at 246-48. See also In re Microsoft I-V Cases, 135 Cal.App.4th 706, 721 (2006) (reversion of  
 7 funds to the defendant of unclaimed settlement funds is proper).

8 Federal law is similar to California's and also strongly contrary to Chalmers' position. For  
 9 instance, the settlement in the seminal case of Williams v. MGM-Pathe Communications Co., 129  
 10 F.3d 1026, 1027 (9th Cir. 1997), had the same basic structure and terms Chalmers attacks here,  
 11 including a requirement that class members had to submit a claim to receive cash benefits, a  
 12 reversion provision with no minimum payment feature or cy pres feature, and a clear-sailing  
 13 provision in which the parties agreed the attorneys' fees would be up to \$1.5 million.<sup>5</sup> The district  
 14 court awarded attorneys' fees based on the amount of the claims made. The Ninth Circuit not only  
 15 did not raise any problem with the settlement, it overturned the trial court's attorneys' fee award for  
 16 an **abuse of discretion** for basing the fees on the cash benefits paid to the class rather than on the  
 17 total value of the benefits made available to the class. Id. at 1027.

18 Likewise, in Hanlon v. Chrysler Corp., 150 F.3d 1011, 1026 (9th Cir. 1998), the Ninth  
 19 Circuit approved a settlement in which there was no cash benefit and no minimum payment required,  
 20 but rather a repair-and-replace remedy which class members had to make a claim to obtain.  
 21 Attorneys' fees of \$5 million, that were negotiated in mediation, were awarded. The court  
 22 highlighted the non-collusive nature of the settlement negotiations as a key to its finding of fairness  
 23 and in approving the attorneys' fee award. Id. at 1027 ("no evidence of collusion was presented to  
 24 the district court or otherwise evident in the record").

25 In addition, the Ninth Circuit in Hanlon articulated a number of factors ("the Hanlon  
 26 factors") that courts should examine to determine fairness besides examining whether the settlement

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27  
 28 <sup>5</sup> The fact that the settlement had a clear-sailing attorneys' fee provision was noted to the  
 Ninth Circuit in the first page of the defendants' brief. See excerpt attached to RFJN as Ex. E.

1 negotiations were at arms-length. One of these factors is “the amount offered in settlement,” the  
2 same factor used by the Ninth Circuit in Williams, supra, 129 F.3d 1026, to evaluate the attorneys’  
3 fee award. Significantly, the number of actual claims made for benefits is not even listed or  
4 discussed as a factor courts should consider. Hanlon, supra, 150 F.3d at 1027. In a recently  
5 rendered decision in a consumer class action from this district, Faigman v AT&T, 2011 WL 672648  
6 (N.D. Cal.), Judge Patel approved a settlement where class members had to submit a claim to obtain  
7 a \$6 credit/check benefit, and where there was no cy pres or minimum payment required of  
8 defendant. The court awarded attorneys’ fees of approximately \$1.2 million based on a lodestar  
9 basis, an amount well in excess of the amount of claims paid. In Browning v. Yahoo Inc., 2007 WL  
10 4105971 (N.D. Cal.), the court approved a consumer class action settlement consisting of no cash  
11 recovery and only in-kind relief; \$2.25 million in attorneys’ fees and expenses were awarded  
12 pursuant to the attorneys’ fees negotiated in mediation. In Glass v. UBS Financial Services, Inc.,  
13 2007 WL 474936, \*8 (N.D. Cal.), the court rejected the objector’s claim that the reversion clause  
14 in the settlement agreement made the settlement improper: “[Objector] cites no authority holding  
15 improper a settlement providing for such reversion of unclaimed or unawarded funds; indeed, there  
16 is authority suggesting to the contrary,” citing to Williams, supra, 129 F.3d at 1027.

17 A recent large class action settlement approved by this Court in The Nvidia GPU Litigation,  
18 Case No. 08-04312 JW, was also “structured” similar to the one at issue except with a repair-and-  
19 replace remedy as well as a cash benefit portion; class members were required to submit a claim that  
20 required documentation to obtain benefits. (The claim process here does not require any  
21 documentation.) Monies not allocated to class members remained with the defendant. The  
22 settlement also had a similar clear-sailing attorneys’ fee provision as here that required fees to be  
23 paid separately and in addition to settlement benefits. Similar to the objections here, Objector’s  
24 counsel Palmer filed an objection there objecting to the lack of minimum payments, a potential low  
25 claims rate, lack of a cy pres award, “illusory damages,” etc., all of which the Court rejected in  
26 approving the settlement and attorneys’ fee award. See RFJN, Ex. A.

27 As the foregoing cases clearly demonstrate, no inference of unfairness can be found from  
28 simply the structure of the settlement here, particularly where it is undisputed that the settlement

1 negotiations were conducted at arms-length. Also undercutting Chalmers' position that a cy pres  
2 award is required is the fact that when cy pres awards are included, professional objectors typically  
3 argue they are improper on the basis that these monies should have been made available to class  
4 members directly as cash benefits. See Rodriguez v. West Publishing Corp., 563 F.3d 948, 966 (9th  
5 Cir. 2009) ("Objectors also challenge the cy pres provision, which they point out is a disfavored  
6 substitute for distribution of benefits directly to class members."); In re Microsoft I-V Cases, 135  
7 Cal.App.4th 706, 716-29 (2006) (extensive objection made to cy pres award).

8 In short, as the court found in Seagate, the objections here have no legal merit. Indeed, the  
9 only California federal case Chalmers even cites for support is an unpublished district court decision  
10 that was reversed by the Ninth Circuit. See Yeagley v. Wells Fargo & Co., 365 Fed.Appx. 886 (9th  
11 Cir. 2010). The case was unsupportive in any event as the settlement there had actually been  
12 approved.

13 In a late submission, Chalmers attached an unpublished order from the Western District of  
14 Washington, In re Classmates.com Consolidated Litigation, Case No. 09-45RAJ. There the court  
15 found a settlement unfair which failed to provide adequate injunctive relief to stop the offensive  
16 practices in issue, and which provided a \$3 cash benefit on a \$500 claim to only a very small  
17 fraction of the 50 million class members, yet required a full release from all of them. Further, 200  
18 objectors objected to the settlement, and the parties themselves admitted to the Court that the \$2  
19 "promotional" coupon provided to the majority of the class was of no value. This case has little  
20 relevance to the instant matter since there is no claim in this case that the release or settlement  
21 benefits afforded the class are inadequate; rather, Chalmers admits they are adequate. Chalmers Obj.  
22 at 2:8-17. If anything, the Classmates order actually undercuts Chalmers' position, as it is another  
23 example of a court applying the same established factors presented in the Moving papers to  
24 determine the fairness of a settlement – rather than inventing new criteria to apply as Chalmers  
25 advocates here. Further, in direct contravention of Chalmers' position here, the court in  
26 Classmates.com stated, "there is nothing per se improper about requesting attorney fees that exceed  
27 the monetary relief to the class." Classmates Order, attached to Chalmers Decl., ¶ 1, Ex. C at 23.  
28 In any event, the case contained no discussion of any "structural" problems with the settlement due

1 to reversion clauses, clear-sailing attorneys' fee provisions, lack of minimum payment requirements,  
2 etc.

3 Likewise, Chalmers' heavy reliance on Sylvester v. CIGNA Corp., 369 F.Supp.2d 34 (D.  
4 Me. 2005), is misplaced. That case has never once been cited by the Ninth Circuit (or any other  
5 federal appellate court in the country for that matter, including the First Circuit). Unlike here, it  
6 involved a situation where the court found that the presumption of fairness did not apply and where  
7 the attorneys' fees were negotiated by the parties themselves, raising the possibility of collusiveness.  
8 Further, attorney Palmer presented the very same case to this Court in support of his "minimum  
9 payment" argument in the Nvidia matter, which the Court rejected. See RFJN, Ex. A.<sup>6</sup>

10 **B. There is No Claim of Collusiveness or that the Benefits are Unfair**

11 Chalmers concedes he is not making any claim of collusiveness. "**Scheiman does not claim**  
12 **there has been collusion in the negotiation of the settlement.**" Chalmers Obj. at 2:8-17.  
13 Chalmers also admits the individual compensation provided by the Settlement "**appears fair**" and  
14 that the injunctive relief "serves as a **separate benefit and is adequate.**" Id. Chalmers further  
15 acknowledges that there is no problem with the Release, that Class Counsel is "experienced and  
16 have vigorously pursued the cases" and have "undoubtedly spent the time in three different cases,  
17 particularly considering Dell's vigorous defense." Id. at 2:8-17, 7:7-9. There is no claim that the  
18 discovery conducted was insufficient, that the litigation was not difficult or risky or novel, or that  
19 counsel expended minimal effort pursuing "tag-along" litigation in which they simply piggy-backed  
20 on the efforts of others.

21 Under well-established Ninth Circuit and California law, class action settlements are to be  
22 viewed as "private consensual" agreements negotiated between the parties; they typically will not  
23 be disturbed unless there is evidence of fraud or overreaching. Hanlon, supra, 150 F.3d at 1027;  
24 Seagate, supra, 177 Cal.App.4th at 743 (due regard must be given to what is essentially "a private

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25  
26 <sup>6</sup>Although Chalmers attempts to create a different impression, In re: TJX Companies Retail  
27 Securities Breach Litigation, 584 F.Supp.2d 395 (D. Mass. 2008) and Parker v. Time Warner  
28 Entertainment Co., L.P., 631 F.Supp.2d 242 (E.D. N.Y. 2009), also approved the settlements in issue  
as fair and reasonable even though those settlements did not have nearly the indicia of fairness found  
here.

consensual agreement between the parties”). Further, class action settlements are presumed fair when they are reached “following sufficient discovery and genuine arms-length negotiation.” National Rural Telecommunications Cooperative v. DIRECTV, Inc., 221 F.R.D. 523, 528 (C.D. Cal. 2004); 4 A Conte & H. Newberg, Newberg on Class Actions § 11.24 (4th ed. 2002); Seagate, *supra*, 177 Cal.App.4th at 743 (presumption of fairness arises where settlement is the “result of arm’s-length negotiation, investigation and discovery that are sufficient to permit counsel and the court to act intelligently”).

All of the “presumption” factors apply here, which Chalmers does not dispute. All of the Hanlon factors have likewise been satisfied such as the risk, complexity and likely duration of further litigation, the strength of the plaintiffs’ case, the risk of maintaining class action status throughout trial, etc. *See Hanlon*, *supra*, 150 F.3d at 1026. Given the foregoing, the objections are entitled to no weight.

### C. The Objections Have No Relevance to a Lodestar Analysis

Most striking about Chalmers’ attack on the attorneys’ fee request is that he studiously avoided mentioning the word “lodestar” even once in his over twelve pages of objections and declarations. The significance of this cannot be overstated given that it is clear that a lodestar analysis would not be affected by any of the “structural” issues Chalmers claims affect a percentage of benefit analysis, nor are minimal payments, cy pres awards, or claims rates even considered in connection with a lodestar analysis; only the time and effort invested in the litigation by the attorneys is. Fischel v. Equitable Life Assur. Society of U.S., 307 F.3d 997, 1006 (9th Cir. 2002); Wershba, *supra*, 91 Cal.App.4th at 254. Further, the lodestar is presumed reasonable, a fact Chalmers concedes here. Perdue v. Kenny A. ex rel. Winn, — U.S. —, 130 S.Ct. 1662, 1673 (2010) (strong presumption that the lodestar is reasonable). *See* Chalmers Obj. at 7:7-9 (“Counsel undoubtedly spent the time in three different cases, particularly considering Dell’s vigorous defense.”).

The recent decision in Faigman, *supra*, 2011 WL 672648, from this district, also shows that the “structural issues” Chalmers complains of are simply irrelevant to a lodestar analysis. The settlement there was a claims made settlement that had no cy pres or minimum payment required



of defendant. Using a straight lodestar analysis, Judge Patel awarded fees of \$1.2 million, a figure much greater than the amount paid to class members up to that point in the claims process. Likewise, the court in Bellows v. NCO, 2009 WL 35468, \*7 (S.D. Cal.), used a lodestar analysis to award attorneys' fees of \$300,000 pursuant to a clear-sailing provision negotiated by the parties, an amount much more than the amount of claims paid to class members. The court held that the number of claims "does not have any effect on the negotiated Settlement Agreement containing the fees agreement," nor do fees have to be "proportional with the damages recovered." Even Yeagley v. Wells Fargo & Co., 2008 WL 171083 (N.D. Cal.), cited by Chalmers, employed a lodestar analysis on remand to determine the attorneys' fee award; no consideration was given to minimal payments, revisions, or cy pres awards. See Yeagley v. Wells Fargo & Co., 2010 WL 2077013 (N.D.Cal.).

**D. The Arguments Also Lack Merit under a Percent of Benefits Analysis**

Contrary to Chalmers' assertions, it is black-letter law in this Circuit that requires a percentage of benefits analysis to be based upon the total amount made available to the class, not the amount actually claimed. See Williams, *supra*, 129 F.3d at 1027. In Williams, the Ninth Circuit reversed the trial court for abusing its discretion in basing an attorneys' fee award on how many claims were made against a fund rather than on the **total value of the settlement benefits** that were afforded to the class by the settlement. The trial court used the amount of claims made to award fees, rather than awarding the \$1.5 million the parties had negotiated for under the clear-sailing provision in issue there. RFJN, Ex. E.

In reversing the trial court, the Ninth Circuit also pointed to its earlier decision in Six (6) Mexican Workers v. Arizona Citrus Growers, 904 F.2d 1301, 1311 (9th Cir.1990), where it held that a percentage of benefits analysis is based on the "entire common fund" amount. The court also noted that the Supreme Court held in its decision in Boeing Co. v. Van Gemert, 444 U.S. 472, 480-81 (1980) that attorneys' fees are based upon the entire common fund created for the benefit of the class even if "some class members make no claims against the fund so that money remains in it that otherwise would be returned to the defendants." Williams, *supra*, 129 F.3d at 1027. Most importantly, the court found that the agreement in issue "was negotiated at arms length." As the



1 court stated: “Defendants had some responsibility to negotiate at the outset for a smaller settlement  
2 fund if they wish to limit the fees.” Id.

3 California federal courts strictly adhere to Williams. For example, in Hopson v.  
4 Hanesbrands Inc., 2009 WL 928133, \*11 (N.D. Cal.), the court stated that “the appropriate measure  
5 of the fee amount is against the potential amount available to the class, not a lesser amount reflecting  
6 the amount actually claimed by the members.” In Glass, supra, 2007 WL 221862 at \*16, the court  
7 stated, “the Ninth Circuit has held, however, that the district court must award fees as a percentage  
8 of the entire fund, or pursuant to the lodestar method, not on the basis of the amount of the fund  
9 actually claimed by the class.” In Hartless v. Clorox Co., — F.R.D. —, 2011 WL 197542 (S.D.  
10 Cal.), the court, citing to Williams, rejected the objection that the attorneys’ fee award should be  
11 based on the amount of claims, finding it “without merit as that argument has been rejected.”<sup>7</sup>

12 In contrast to the foregoing, the only California federal authority Chalmers cites for support  
13 is the original Yeagley decision that was reversed by the Ninth Circuit. Yeagley, supra, 2008 WL  
14 171083. Even before reversal, the decision was distinguishable as the court there characterized the

15 <sup>7</sup> Accord: In re Wal-Mart Stores, Inc. Wage and Hour Litigation, 2011 WL 31266, \*5 at  
16 fn. 5 (N.D. Cal.), the court stated that attorneys’ fees are based upon the entire amount of the  
17 common fund even if unclaimed funds revert back to defendants. In Fernandez v. Victoria Secret  
18 Stores, LLC, 2008 WL 8150856, \*10 at fn. 39 (C.D. Cal.), the court held that the value of the total  
19 benefits to the class must be used to base the percentage of benefit analysis “even if a portion of the  
20 fund is not claimed.” Fernandez involved a settlement in which class members were required to  
21 make a claim for the coupon in issue and all unclaimed funds remained with the defendant with no  
22 minimum payment or cy pres award required. The attorneys’ fee provision was structured  
23 identically to the one at issue here. In Browning, supra, 2007 WL 4105971, a case involving the  
24 same type of clear-sailing attorneys’ fee provision as here, the court used a lodestar analysis to  
25 confirm the reasonableness of the attorneys’ fees, with a cross check based on a percentage of  
26 recovery comparison. Citing to Williams, supra, 129 F.3d 1026, it rejected an Objector’s contention  
27 that the percentage of benefits analysis should be based on the amount of claims paid, not on the  
28 total value of the benefits provided to the class. Browning, 2007 WL 4105971 at \*14, fn. 19.

Other Circuits and California state courts are in accord. Masters v. Wilhelmina Model  
24 Agency, Inc., 473 F.3d 423, 437 (2d Cir.2007) (“allocation of fees by percentage should therefore  
25 be awarded on the basis of the total funds made available, whether claimed or not”); Waters v. Int’l  
26 Precious Metals Corp., 190 F.3d 1291, 1297 (11th Cir.1999), cert. denied, 530 U.S. 1223 (2000)  
27 (held attorneys’ fees are to be awarded on total value of benefits, “regardless of the amount actually  
28 claimed”); Seagate, supra, 177 Cal.App.4th at 744 (no minimum amount of claims needed);  
Wershba, supra, 91 Cal.App.4th at 246-47 (no evidence needed of amount of redeemed claims);  
Consumer Privacy Cases, supra, 175 Cal.App.4th at 557-58 (clear-sailing provisions routine and  
proper).

1 matter as “a virtually worthless settlement of a meritless case.” Id. at \*1.<sup>8</sup> Chalmer’s out of state  
 2 decision, Sylvester, supra, 369 F.Supp.2d 34, was already presented to this Court in Nvidia and  
 3 found unpersuasive. See RFJN, Ex. A. Further, the Sylvester court did not even employ a lodestar  
 4 analysis for a cross-check or otherwise; plus, the parties had negotiated the fee award by themselves.

5 The other case Chalmers cites as the “best analysis” for his views, In re TJX Companies  
 6 Retail Sec. Breach Litig., 584 F.Supp.2d 395 (D. Mass. 2008), refused to apply the new approach  
 7 Chalmers advocates here, holding it would simply be “**unfair**” to impose a new rule on the parties  
 8 without providing prior notice to all the parties concerned before they negotiated – and the court  
 9 preliminary approved – the settlement. Id. at 409. Further, not only did the court not reduce any  
 10 of the attorneys’ fees requested, but the court also awarded a multiplier, awarding attorneys’ fees  
 11 of \$6.5 million on a \$3.3 million lodestar. Id. at 408-09.

#### 12 **E. Chalmers Misstates the Claims and Notice Process**

13 In contrast to what Chalmers asserts, class members receiving notice by publication are only  
 14 required to provide their name and address, just like all the other claimants. As an optional matter,  
 15 these class members could provide whatever additional information they had, but this is not  
 16 required. Chalmers also raises a frivolous issue as to how can defendants know whether a class  
 17 member had purchased a computer for personal use or not. Although Dell’s Response to the  
 18 Objections covers this issue, suffice it to say that Dell’s contact list is composed from individual  
 19 buyers purchasing through its home/consumer division; the claimants themselves verify that their  
 20 use of the computer was for household purposes.<sup>9</sup>

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23 <sup>8</sup> The Yeagley court did not apply Williams on the basis that “the monetary value of the  
 24 settlement is not anywhere described in the settlement agreement,” whereas in Williams, the parties  
 25 had agreed on the value of the settlement and stated the value in their agreement. The Settlement  
 26 Agreement here, however, contains the parties’ estimated value for the cash portion of the potential  
 27 benefits. See Settlement Agreement, Section II, ¶ 22. Further, unlike in Yeagley, this Settlement  
 28 has real value, as Chalmers himself admits.

<sup>9</sup> Chalmers also makes a disingenuous request for discovery by asking the court to compel  
 class counsel to “describe” their confidential settlement negotiations. There is no basis for obtaining  
 discovery here, and Chalmers’ previous request for such discovery in Seagate was summarily  
 denied. See Seagate, supra, 177 Cal.App.4th at 748.

### 1 **III. THE GOLDEN OBJECTIONS LACK MERIT**

#### 2 **A. The Objections are Untimely and Lack Standing**

3 The objections filed in the name of Joel Golden (“the Golden/Strong Objections”) were filed  
 4 after the February 22, 2011 deadline and are therefore waived. The late filing is inexcusable for a  
 5 professional objector such as Howard Strong, especially given that the ostensible objector, Mr.  
 6 Golden, also appears to be an attorney. See Ex. A attached to Rothschild Decl. No request to file  
 7 a late objection was ever made. It is basic for all parties, including objectors, that they have the  
 8 burden of proving standing and must substantiate their class member status with admissible  
 9 evidentiary facts. See Feder v. Electronic Data Systems Corp., 248 Fed.Appx. 579, at \*2 (5th Cir.  
 10 2007) (“unsupported assertions of class membership” do not suffice).

#### 11 **B. No Authority is Cited for The Objections**

12 Golden/Strong assert the same objections as Chalmers regarding minimal payments, cy pres  
 13 awards, clear-sailing attorneys’ fee provisions, excessive fees, reversions, etc., all of which the  
 14 courts have soundly rejected, including this Court in Nvidia. See Section II, supra; RFJN, Ex. A;  
 15 Nakash Obj., Dkt. No. 297. There is no need to repeat all of the reasons these objections lack merit  
 16 except to point out the absolute dearth of supporting authority cited by these attorney Objectors.  
 17 Further, the only authority they do cite is not even an official publication of the Federal Judicial  
 18 Center, but merely the view of the individual authors.<sup>10</sup> The federal Manual for Complex Litigation  
 19 itself is nowhere cited. That Manual acknowledges that clear-sailing provisions are often used in  
 20 class action settlements and are proper. As the Consumer Privacy Cases court found in rejecting an  
 21 objection to such an attorneys’ fee provision:

22 [Objector’s] assertion that the practice has been “condemned” in the federal *Manual*  
 23 *for Complex Litigation* is simply incorrect. ... Far from condemning the practice of  
 24 separate agreement on fees, the Manual acknowledges such provisions, and merely  
 25 requires that the total settlement amount, including fees, be used as a yardstick to  
 measure the reasonableness of the fees. Similar fee agreements have been implicitly

26 Consumer Privacy Cases, supra, 175 Cal.App.4th at 553-554.

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27  
 28 <sup>10</sup>As its states on the front cover: “While the Center regards the content as responsible and  
 valuable, it does not reflect policy or recommendations of the Board of the Federal Judicial Center.”

Golden/Strong also provide misleading and selective quotes from the Pocket Guide they do quote.<sup>11</sup> Equally troubling is attorney Strong's assertion here that attorneys' fees should be based on actual amounts claimed rather than total amounts of benefits made available to the class. Given Williams and the law of the Circuit, this statement is obviously not accurate as a clear matter of law, a fact Strong himself attested to in another recent filing in the Northern District. See RFJN, Ex. B (Strong represented to the court as class counsel that fees are awarded based upon the value of the total settlement benefits made available to the class, not on amounts claimed as a matter of law). In any event, such a claim is not even applicable to a lodestar analysis, as shown previously. See Section II(D), supra. Significantly, nowhere in their brief do these Objectors even challenge the lodestar here or the fact that the settlement and fee negotiations were done at arms-length; nor, for that matter, do they challenge the presumption of fairness that applies here or the extensive showing that the "Hanlon factors" have been met.

**C. No Delay Is Warranted**

Golden/Strong claim that no attorneys' fees should be paid until after the claims period is over. Not one case is cited to support this contention, which is obviously just a repeat of their claim that fees should be based upon the amount claimed, not the amounts made available to the class, a contention Strong admits is inaccurate. See RFJN, Ex. B. Nor is it the practice of this district to delay a fairness hearing until after the claims period has run. See also Wershba, supra, 91 Cal.App.4th 224 (no reason to delay fairness hearing until after redemption rates known). Even attorney Palmer disputes Strong's contention. See Ex. H (structured settlement so fees funded upon preliminary approval, and paid upon final approval). In any event, this Court rejected this exact claim in Nvidia. See RFJN, Ex. A; Nakash Obj., Dkt. No. 297.

Golden/Strong also make the highly self-serving argument – again with no authority cited

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<sup>11</sup> In particular, Strong leaves out the portion that shows the passage was concerned with settlements that have a limited pool of funds set aside from which both claims and attorneys' fees must be satisfied, and where burdensome procedural obstacles existed on eligibility or the claims process to deter claims. None of these factors exist here nor does Strong claim they do. Here, all consumer class members residing in California and Arizona are entitled to make a claim through an easy "check the box" claims procedure for which no documentation or physical signature is even required, where monies are available to pay any eligible claim regardless of the number, and where attorneys' fees are to be paid in addition to the settlement benefits.

– that if their objections are rejected, no fees should be paid while they tie up this matter on appeal. They make no effort at showing any harm to the class if fees are paid according to the settlement terms upon final approval, nor could there be as fees are being paid in addition to settlement benefits here. This Court rejected a similar contention to delay payment in the Nvidia matter. See RFJN, Ex. A; Nakash Obj., Dkt. No. 297. See also Wershba, supra, 91 Cal.App.4th 224 (rejecting argument to delay hearing); RFJN, Ex. H (Palmer endorses payment of attorneys’ fees upon final approval in his own settlement agreement).

Class Counsel have invested over \$5 million in time and expenses over six years in this litigation without receiving any payment whatsoever. It would make no sense to allow a professional objector like Strong to tie up fees for an additional year or two based simply upon the filing of a canned brief and a few hundred dollars in appellate filing fees. This would essentially allow Strong to rewrite the agreement of the parties to aid his own self-interest. There is no support in the law for such a result, nor is this the common practice in this district. See also In re Cardinal Health, Inc. Securities Litig., 550 F.Supp.2d 751, 754 (S.D. Ohio 2008) (“although [professional objectors] contribute nothing to the class, they object to the settlement, thereby obstructing payment to lead counsel or the class in the hope that lead plaintiff will pay them to go away”).

#### **D. The Unlawful Restriction Claim Is Frivolous**

As a last minute throwaway, Strong argues that the requirement that objectors file a written notice in advance of their appearance at the final approval hearing is an “unlawful requirement” warranting denial of final approval. Significantly, however, Strong fails to cite a single authority to support his position. He cites to Devlin v. Scardelletti, 536 U.S. 1 (2002), but that case addresses the limited issue of whether an objector who appears at a final fairness hearing is required to intervene in order to appeal the final approval of a settlement. Devlin did not, as Strong would have the Court believe, discuss any other prerequisites for objectors to appeal or to appear at the fairness hearing.

To the contrary, courts routinely require objectors to file a written notice of their intent to

appear and/or object.<sup>12</sup> This is a non-issue because the interests of efficiency require advance notice of objections in order for both Class Counsel and defendants to respond to objections and for the Court to prepare for the final fairness hearing and arrange its calendar accordingly. Proceeding with the final fairness hearing in the absence of written notice from the objectors simply delays the settlement and appeal process.<sup>13</sup>

Moreover, Strong exaggerates the contents of the written notice required by the Settlement, likely to compensate for his own failure to timely submit his objections. Section III(B)(3)(a) of the Settlement requires only the submission of basic information that may be completed by lay class members without the aid of legal counsel: the objector's contact information; signature; identification as a class member; statement of objection and bases; copies of any documents and a list of witnesses for the fairness hearing, if any; and a statement of intent to appear at the hearing, if applicable.<sup>14</sup>

#### **IV. THE MUNOZ AND PERLE OBJECTIONS LACK MERIT**

##### **A. No Showing of Standing is Made**

This is now attorney Palmer's third appearance as counsel for an objector in this Courtroom in under three months; his fourth appearance will be the week after this hearing in connection with the Ebay settlement. See RFJN, Ex. F. Despite this professional objector status, his clients provided no declaration or evidentiary showing to establish they have standing to object. Without this showing, the objections are barred as objectors have the burden of proving standing, and must substantiate their class member status with admissible evidentiary facts. See Feder, supra, 248

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<sup>12</sup> See, e.g., Jaffe v. Morgan Stanley & Co., Inc., 2008 WL 346417, \*15 (N.D. Cal.); Satchell v. Federal Express Corp., 2007 WL 1114010, \*8 (N.D. Cal.); Rosenburg v. I.B.M., 2007 WL 128232, \*7 (N.D. Cal.); Thieriot v. Celtic Ins. Co., 2011 WL 109636, \*7 (N.D. Cal.); In re Wachovia Corp. Pick-a-Payment Mortgage Marketing and Sales Practice Litigation, 2010 WL 5559767, \*6 (N.D. Cal.).

<sup>13</sup> See, e.g., Boyd v. Bechtel Corp., 485 F.Supp. 610, 616-17 (D.C. Cal. 1979) (after 70 objectors appeared at the fairness hearing, many of whom failed to file written objections, "the Court adjourned the fairness hearing to provide counsel for the objectors sufficient time to become acquainted with the case and to prepare their objections in an organized fashion").

<sup>14</sup> Strong/Golden's objection to the word "simultaneously" is misplaced. The context of the Settlement makes clear that the filing and serving of the objections need be performed on the same day, and in any event, the Notice does not even include the word "simultaneously."



Fed.Appx. 579 at \*2 (“unsupported assertions of class membership” do not suffice).

**B. Paying Fees in Addition to Benefits is Entirely Proper**

Objectors make the distorted claim that paying fees in addition to benefits is somehow bad for the Class. No authority is cited for this proposition. Nor do they even challenge the arms-length settlement and fee negotiations, which is really the end of the story. See Lobatz v. U.S. West Cellular of California, Inc., 222 F.3d 1142, 1148-49 (9th Cir. 2000) (separately paid fees proper as a result of arms-length negotiations); Consumer Privacy Cases, supra, 175 Cal.App.4th at 554 (2009) (such provisions are widely used and create less of a potential conflict of interest than if settlement benefits and fees had to paid from a traditional common fund); Seagate, supra, 177 Cal.App.4th at 744 (benefit of paying fees separately in addition to settlement benefits is that the fees paid do not diminish any benefits afforded to the class).

Most revealing, attorney Palmer employed this exact type of attorney fee provision he now attacks when he was co-counsel for a class action settlement. RFJN, Ex. H. This claim lacks merit.

**C. No Timesheets Are Required**

Objectors make an unsupported claim that six years of timesheets should be submitted here yet, despite the fact that the attorneys’ fee motion contained a detailed account of practically every task that took place during the six years of this litigation, Objectors do not challenge even one item.<sup>15</sup> Nor, for that matter, do they question any aspect of the lodestar showing, nor do they claim any of the hours spent or the rates charged were not justified. Attorney Palmer himself, when acting as class counsel, does not submit time records for his fee requests, but follows the general practice in this State and submits a declaration summarizing his time. RFJN, Ex. G. So, for that matter, does Attorney Strong. RFJN, Ex. C (summary declaration only).

There is simply no support for this claim. See Lytle v. Carl, 382 F.3d 978, 989 (9th Cir. 2004) (detailed time records not required); Faigman, supra, 2011 WL 672648 (declaration sufficient); Wershba, supra, 91 Cal.App.4th at 255 (“California case law permits fee awards in the absence of detailed time sheets”). Further, Palmer’s reliance on In re Mercury Interactive Corp.

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<sup>15</sup> Class Counsel also put into evidence their detailed and extensive pleadings and discovery indexes showing every court filed document, motion and piece of discovery in this case.

Securities Litigation, 618 F.3d 988 (9th Cir. 2010) is misplaced as that case does not even mention time records; rather, the case was concerned with the amount of notice needed to allow class members sufficient time to object to a fee petition if they desired.

**D. No Bar Exists on Mediator Declarations**

Objectors make the unsupported assertion that this Court cannot consider the mediators' declarations even though they are clearly percipient witnesses to the settlement negotiations. Attorney Palmer made this identical claim in Nvidia, which this Court rejected. RFJN, Ex. A. Further, the Ninth Circuit in Hanlon ruled that such declarations can be helpful in providing "independent confirmation" of arms-length dealing. See Hanlon, supra, 150 F.3d at 1029; Seagate, supra, 177 Cal.App.4th at 745 (mediator's declaration considered).

**E. Palmer Added No Value to the Class**

Obviously, professional objectors are mainly after attorneys' fees, a fact Palmer does not even attempt to conceal here, unlike most of his counterparts. His "immodest" request for attorneys' fees should be summarily rejected as his filing of a canned brief without any real evidentiary or legal basis does not benefit the Class in any way. See Lobatz, supra, 222 F.3d at 1147-48 (labeling the objector a "spoiler" who challenged attorney's fees).

Respectfully Submitted,

DATED: March 7, 2011

STRANGE & CARPENTER

By: /s/ Gretchen Carpenter  
Gretchen Carpenter  
Attorneys for Plaintiffs

DATED: March 7, 2011

RANDALL S. ROTHSCHILD, APC

By: /s/ Randall S. Rothschild  
Randall S. Rothschild  
Attorneys for Plaintiffs



**FILER'S ATTESTATION**

Pursuant to General Order No. 45, Section X(B) regarding signatures, I, Gretchen Carpenter,  
attest that concurrence in the filing of this document has been obtained from Randall S. Rothschild.

By:       /s/      Gretchen   Carpenter        
Gretchen Carpenter